

Navigate to <http://www.microsoft.com/en-us/download/default.aspx>

Click **Microsoft Windows Malicious Software Removal Tool (KB890830)** - or **any** other download

The screenshot shows a web browser window displaying the Microsoft Download Center. The address bar shows the URL <http://www.microsoft.com/en-us/download/default.aspx>. The page features a search bar at the top, navigation links for Products, Categories, Security, Support, and Shop, and a main banner for Windows Server 2012. Below the banner are sections for 'Find downloads' with icons for Developer tools, Internet Explorer, Microsoft Dynamics, Office, Windows, Windows Phone, and Xbox & games. The 'Popular downloads' section lists various software updates, including the Microsoft Office Compatibility Pack, .NET Framework 4, and the Malicious Software Removal Tool (KB890830). The 'Featured items' section highlights new Bing, Office 365 Home Premium, Microsoft Dynamics CRM, Windows Azure, and Windows 8. The 'Add-ons' section includes templates for Office and themes/gadgets for Windows. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 12:30 PM.

Click the **Download** button

The screenshot shows a web browser window with the address bar displaying <http://www.microsoft.com/en-us/download/malicious-software-removal-tool-details.aspx>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The toolbar shows various search engines and utility icons. The page content features the Microsoft logo and the title "Download Center". Below this, there are navigation links for Products, Categories, Security, Support, and Shop. The main heading is "Malicious Software Removal Tool" with a search icon. A "Share" button is also present. The primary action area includes a system compatibility note for "Windows 8.1 64-bit" and a "Change systems" link. A language selector is set to "English", and a prominent red "Download" button is visible. A descriptive paragraph explains that the tool checks for and removes specific malware like Blaster, Sasser, and Mydoom, and is updated monthly. A sidebar on the left contains expandable sections for Details, System Requirements, Install Instructions, and Related Resources. To the right, there are promotional tiles for "Free PC updates" (listing security patches, software updates, service packs, and hardware drivers), "Microsoft suggests" (advertising Surface Pro), and "Microsoft Store" (highlighting Windows 8 and Office Home and Student 2013). A "Popular downloads" section at the bottom left features a large "01" and a link to the Malicious Software Removal Tool, with a brief description of its function. The Windows taskbar at the bottom shows several open applications, including the browser and a file named "Download Malicious ...", along with system tray icons and a clock showing 12:30 PM.

Microsoft
Download Center

Products Categories Security Support Shop

Malicious Software Removal Tool

Share

For your system: **Windows 8.1 64-bit** [Change systems](#)

Select Language: [Download](#)

This tool checks your computer for infection by specific, prevalent malicious software (including Blaster, Sasser, and Mydoom) and helps to remove the infection if it is found. Microsoft will release an updated version of this tool on the second Tuesday of each month.

- Details
- System Requirements
- Install Instructions
- Related Resources

Popular downloads

Product:

01 Malicious Software Removal Tool

This tool checks your computer for infection by specific, prevalent malicious software (including Blaster, Sasser, and Mydoom) and helps to remove the infection if it is found. Microsoft will release an updated version of this tool on the second Tuesday of each month.

Free PC updates

- Security patches
- Software updates
- Service packs
- Hardware drivers

[Run Microsoft Update](#)

Microsoft suggests

Do more tomorrow. For less. Surface Pro now starts at an ERP of \$799.

[Shop now](#)

Microsoft Store

Windows 8

Office Home and Student 2013

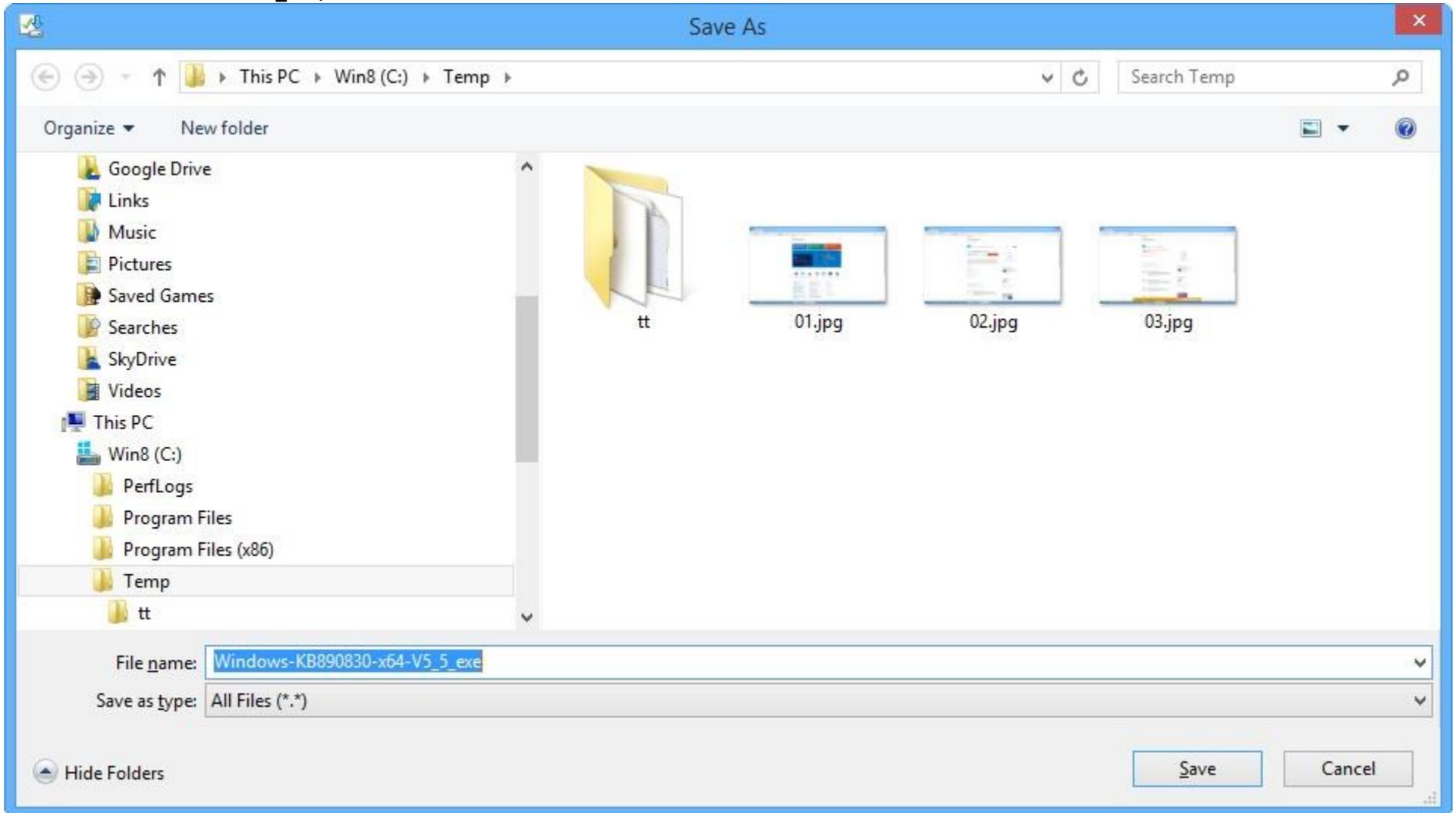
[See more](#)

The new Surface. Thinner. Lighter. Faster. [Pre-order now](#)

Note that instead of the .exe extension the file name ends in _exe
Click the down arrow next to Save and select Save As

The screenshot shows a web browser window displaying the Microsoft Download Center. The address bar shows the URL: <http://www.microsoft.com/en-us/download/confirmation.aspx?id=9905>. The page content includes a search bar, navigation links (Products, Categories, Security, Support, Shop), and a "Thank you for downloading" message. The main content area features the "Microsoft® Windows® Malicious Software Removal Tool (KB890830) x64" download confirmation. Below this, there are sections for "Free PC updates", "Popular downloads" (with a dropdown menu set to "Windows"), "Microsoft suggests" (featuring Surface Pro), and "Microsoft Store" (featuring Windows 8 and Office Home and Student 2013). At the bottom of the page, a Windows file save dialog box is open, displaying the text: "Do you want to open or save Windows-KB890830-x64-V5_5_exe (21.1 MB) from download.microsoft.com?". The dialog box has "Open", "Save", and "Cancel" buttons. The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 12:31 PM and 75% zoom level.

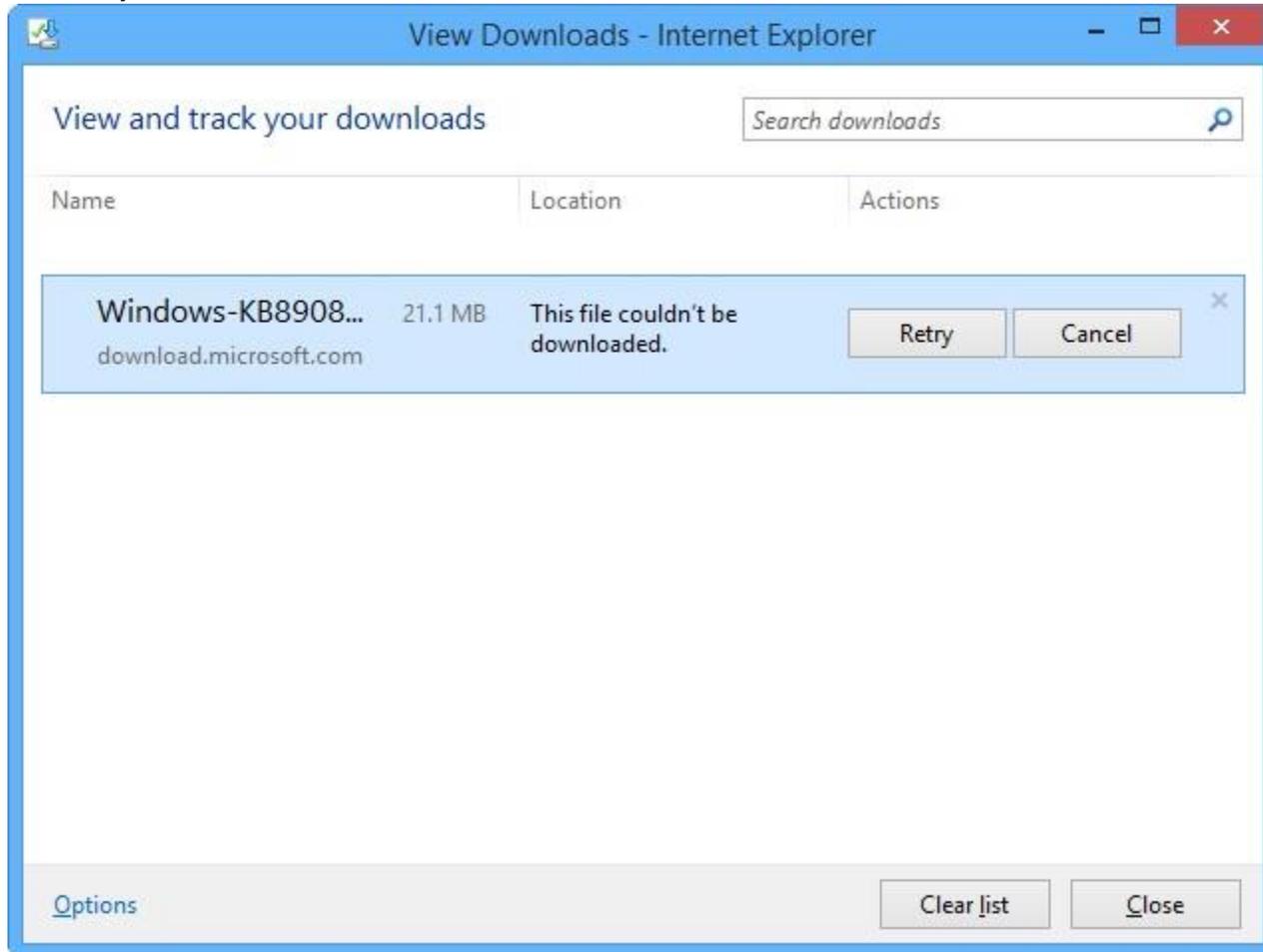
Note the file name extension `_exe`; this is new under IE 11.



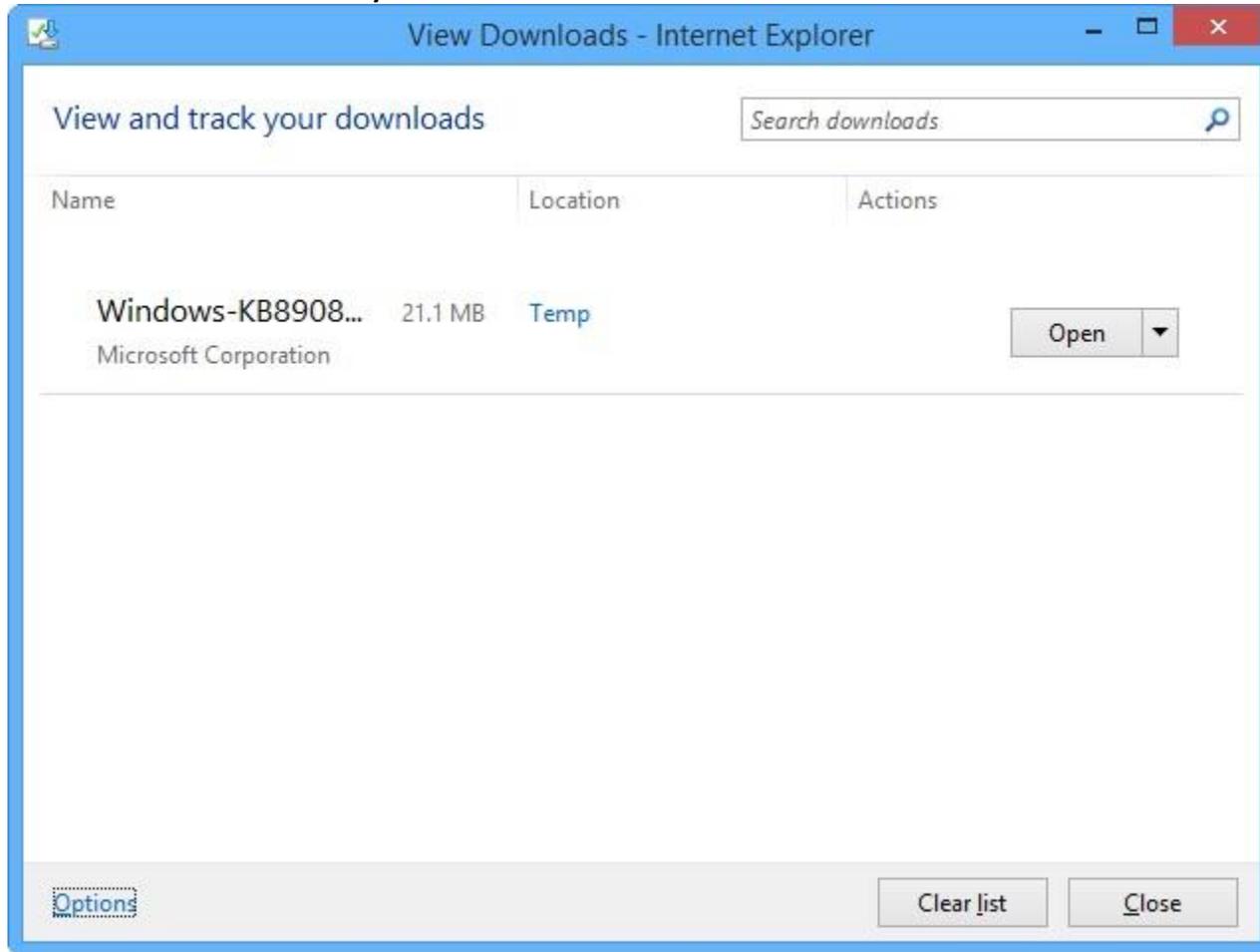
Note the error message indicating that the file couldn't be downloaded.
Click **View downloads**

The screenshot shows a web browser window displaying the Microsoft Download Center. The address bar shows the URL: <http://www.microsoft.com/en-us/download/confirmation.aspx?id=9905>. The page content includes a search bar, navigation links (Products, Categories, Security, Support, Shop), and a main heading "Thank you for downloading". Below this, there is a section for "Microsoft® Windows® Malicious Software Removal Tool (KB890830) x64". A message states: "If your download does not start after 30 seconds, [Click here](#)". A button labeled "Install Instructions" is visible. To the right, there is a "Free PC updates" section with a "Run Microsoft Update" button. Below that is a "Popular downloads" section with a dropdown menu set to "Windows". The list includes: 01 Malicious Software Removal Tool, 02 Malicious Software Removal Tool, 03 DirectX End-User Runtime Web Installer, and 04 Microsoft Security Essentials. On the right side, there are "Microsoft suggests" and "Microsoft Store" sections. At the bottom of the browser window, a yellow error message box is displayed: "Windows-KB890830-x64-V5_5_exe couldn't be downloaded." with buttons for "Retry", "Cancel", and "View downloads". The Windows taskbar at the bottom shows various application icons and the system tray with the time 12:32 PM.

Note the error message.
Click *Retry*



The file downloads successfully



Note the file name ends in `_exe`; it must be renamed to `.exe` in order to be usable

<input type="checkbox"/> Name	Date modified	Type	Size
 tt	10/19/2013 12:24 ...	File folder	
 01.jpg	10/19/2013 12:30 ...	JPEG image	218 KB
 02.jpg	10/19/2013 12:30 ...	JPEG image	190 KB
 03.jpg	10/19/2013 12:31 ...	JPEG image	206 KB
 04.jpg	10/19/2013 12:32 ...	JPEG image	74 KB
 05.jpg	10/19/2013 12:32 ...	JPEG image	203 KB
 06.jpg	10/19/2013 12:33 ...	JPEG image	38 KB
 07.jpg	10/19/2013 12:33 ...	JPEG image	33 KB
 08.jpg	10/19/2013 12:34 ...	JPEG image	38 KB
 Windows-KB890830-x64-V5_5_exe	10/19/2013 12:33 ...	File	21,685 KB